

## Labs and Clinics needs

Having talked to so many Labs and Clinics we were in a good position to understand your needs.

These needs included:

- The ability to demonstrate performance against QA guidelines at both departmental and individual level
- Reports that can immediately highlight trends and variations to enable remedial action to be taken
- Functionality to produce instant and accurate statutory returns
- Automated reporting with facilities to drill down to check results
- Benchmark reports to show improvements quarter on quarter, year on year
- Facilities to integrate data when collected in multiple locations or multiple results are recorded (Cytology and Histology correlation is a good example of this)
- Reporting solutions that are easy to learn and use
- Tools that will evolve with changing needs
- Software that is robust and reliable
- Solutions that are provided and supported by a supplier that can be trusted to provide a professional and friendly service
- Ongoing help and maintenance that is available promptly as and when required

Cyres solutions provide all of these as our continuing success demonstrates. If you would like to talk to other users please contact us for details of reference sites.